

NHS COMMISSIONING PERSPECTIVE

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NHS COMMISSIONING PERSPECTIVE WORLD CLASS COMMISSIONING KEY QUESTIONS

Leadership

Influencing other NHS organisations

Partnership working

How is this tied into NHS NICE diagnostic pathology initiatives

The role of UKGTN in influencing commissioners

Public & Patient involvement

How are the public/patients being engaged in the process of change

How will equity be addressed

What are the measures built in on patient satisfaction

NHS COMMISSIONING PERSPECTIVE WORLD CLASS COMMISSIONING KEY QUESTIONS

Clinical Engagement

How are clinicians involved in the design

What are the improved outcomes and how does this effect patient care

What are the measures for clinical satisfaction

Management of Knowledge

What is the need assessment

What additional knowledge will be available from this innovation

What is the benchmark against the gold standard currently available

NHS COMMISSIONING PERSPECTIVE

WORLD CLASS COMMISSIONING

KEY QUESTIONS

Priorities

What criteria will be used to prioritise spend

What are the assumptions behind the prioritisation

Stimulate the Market

What can the market offer

What opportunities are there to change the provider landscape

Continual Improvement

How have you described the improvement you are trying to achieve

What data do you have about current performance

How are you making use of improvement methodologies

NHS COMMISSIONING PERSPECTIVE WORLD CLASS COMMISSIONING KEY QUESTIONS

Procurement

**What contract or other procurement considerations are there
Are there provider designation requirements**

Managing Work and Systems with Providers

**How is VFM and efficiency delivered
What is this the innovation replacing**

NHS COMMISSIONING PERSPECTIVE CARE PATHWAY KEY QUESTIONS

ACCESSIBILITY

Defined clinical pathway

Information

Clinical guidelines

Testing criteria

Interpretation of results

ETHICAL CONSIDERATIONS

Confidentiality

Disclosure within families' policy

Consent to testing policy

NHS COMMISSIONING PERSPECTIVE CARE PATHWAY KEY QUESTIONS

MULIDISCIPLINARY

Role for clinical geneticists and counsellors

Interdisciplinary working 'whole systems'

Effective communication between stakeholder groups

Defined supervision arrangements

FAMILY CENTRED CARE

Whole systems implications for long term health and social care

Family records systems

Records comply with regulations

DNA storage

Cascade implications

NHS COMMISSIONING PERSPECTIVE CARE PATHWAY KEY QUESTIONS

UNDERSTANDING

Standardised information for patients

Clear understandable letters for patients and families

Clear understandable letters to doctors

KNOWLEDGE VALUE

Educational activities

Trained staff

Evidence based practice

Audit and report

Promote research and audit

NHS COMMISSIONING PERSPECTIVE QUALITY KEY QUESTIONS

Accessible and equitable

Founded on ethical , legal and social practice

Embraces multidisciplinary working

Adopts a family centred approach

High standards of communication and is understood by its users

Is founded in knowledge based practice

Has designated operational standards

Seeks to increase that knowledge by research and audit

NHS COMMISSIONING PERSPECTIVE COMMISSIONING OBJECTIVES

The right patient (patient selection criteria)

The right treatment (evidence base, clinically and cost effective)

The right provider (Monitored against agreed service/quality standards)

The right place (optimising geographical access avoiding duplication)

The right cost (robust costing/information systems &VFM)

With the full involvement of the patient (support choice)

NHS COMMISSIONING PERSPECTIVE THE CASE FOR CHANGE - DISCUSSION

- **EFFECT ON PATIENT MANAGEMENT /FAMILIES**
- **EVIDENCE BASED CLINICAL OUTCOMES**
- **TECHNOLOGICAL DEVELOPMENT – LAB STANDARDS AND QA**
- **TEST LIMITATIONS – INTERPRETATION/RISK MANAGEMENT**
- **CRITERIA TO OFFER TESTING- APPROPRIATE REFERRALS AND INDICATIONS**
- **EVALUATING COST EFFECTIVENESS – HEALTH ECONOMICS**
- **ETHICAL, LEGAL AND SOCIAL ISSUES**
- **SERVICE PROVIDERS – NUMBER AND LOCATION**
- **UKGTN PROCESS AND SCG ENGAGEMENT**